Los Angeles Unified School District Troubleshooting Tips



Here are a few troubleshooting tips for common technology issues.

#	Known Issues	Solution
Student Action 1	If students see this on an iPad Opsi Your Camera is Blocked. Shalling medicates by oper camera. To medical your camera, the whole your browners set medical your camera, the best your discount settlements or your the best your QR code? All your traches for help.	Students should follow these directions. Read following of Color Corners should forum on Apple Piol The base of the Montage of Color Corners should forum on Apple Piol The base of the Montage of Color Corners should forum on Apple Piol The base of the Montage of Color Corners should forum on Apple Piol The base of the Montage of Color Corners should forum on Apple Piol The base of the Montage of Color Corners should forum on Apple Piol The base of the Montage of Color Corners should forum on Apple Piol The base of the Montage of Color Corners should forum on Apple Piol The base of the Montage of Color Corners should forum on Apple Piol The base of the Montage of Color Corners should forum on Apple Piol The base of the Montage of Color Corners should forum on Apple Piol The base of the Base of Color Corners should forum on Apple Piol The base of the Base of Color Corners should forum on Apple Piol The base of the Base of Color Corners should forum on Apple Piol The base of the Base of Color Corners should forum on Apple Piol The base of the Base of Color Corners should forum on Apple Piol The base of the Base of Color Corners should forum on Apple Piol The base of the Base of Color Corners should forum on Apple Piol The base of the Base of Color Corners should forum on Apple Piol The base of the Base of Color Corners should forum on Apple Piol The base of the Base of Color Corners should forum on Apple Piol The base of the Base of Color Corners should forum on Apple Piol The base of the Base of Color Corners should forum on Apple Piol The base of the Base of Color Corners should forum on Apple Piol The base of the Base of Color Corners should forum on Apple Piol The base of Color Corners should forum on Apple Piol The base of Color Corners should forum on Apple Piol The base of Color Corners should forum on Apple Piol The base of Color Corners should forum on Apple Piol The base of Color Corners should forum on Apple Piol The base of Color Corners should forum on Apple Piol The ba
Student Action 🏿	Zoom may not be supported on your browser Copy the link below and paste it in Safari, Chrome, Firefox, Edge, or Opera https://lausd.zoom.usi/91000 Copy Link or try tapping Launch Meeting	Students must not use the "Schoology app." Solution: Students may use the "LAUSD Schoology app" Or Students should use the Safari browser and type in Ims.lausd.net, sign in with single sign-on, go to your course, and click on your zoom link.
Student Action 🗴	If <u>students</u> could not see the Zoom app on the iPad	Beginning Thursday, August 20, all iPads should have the Zoom Applications downloaded on to them. If students do not see the app, suggest to families to turn the device off, wait a few seconds, and turn it on again. If the app does not automatically install, then students may go to the App catalog, locate the Zoom app, click on it, and it will install on the desktop.